

# Five Tools to Identify Fixed-Route Options for Independence

Tool 1: <http://www.metrotransit.org/trip-planner>



1. Fill in your start point →

2. Fill in your destination →

3. Select the timeframe that best meets your planning needs →

4. Identify your preferences →


5. Tap Plan my trip to see your options  
Information on options, if any, will appear →

A screenshot of the Trip Planner web interface. It features a "From" input field at the top, followed by a "To" input field. Below these is a dropdown menu with options: "Leave now" (selected), "Depart at", and "Arrive by". To the right of the dropdown is a "More options" panel with several sections: "I'm willing to walk:" with radio buttons for "1/4 mile", "1/2 mile" (selected), and "1 mile"; "Service type" with radio buttons for "Any service type" (selected), "Rail only", "Bus only", and "No express"; "Additional options" with radio buttons for "Faster trip" (selected), "Fewer transfers", and "Less walking"; and "Accessible stops" with radio buttons for "Yes" and "No" (selected).

Plan my trip



## Fixed-Route Services: Find Your Options

- **Tool 2: Call the Transit Information Center at 612 373 3333**  
Hours: Monday- Friday: 6:30 a.m. – 8 p.m.  
Saturday: 8 a.m. – 4:30 p.m.  
Sunday: Closed
- **Tool 3: Text the Transit Information Center at 612 444 1161**  
Hours: Monday- Friday: 6:30 a.m. – 8 p.m.  
Saturday: 8 a.m. – 4:30 p.m.  
Sunday: Closed
- **Tool 4: Use the Metro Transit app**  
Look for this icon > The icon for the Metro Transit app, which is a red square with a white letter 'T' inside.
- **Tool 5: Contact the Washington County One-Stop**
  - **By phone:**  
Monday- Friday: 8 – 4:30 p.m.  
Saturday- Sunday: Closed
  - **By text:**  
Monday- Friday: 8 – 4:30 p.m.  
Saturday- Sunday: Closed
  - **Via email:**