

Residents are pleased with ease of travel, but public transportation continues to be an area of opportunity

- ★ Ease of travel by car
 - Availability of bike and pedestrian options
- ▼ Availability of public transportation

Residents are increasingly concerned with health and environmental issues

Top health concerns that have increased from 2016 to 2019

- Overweight adults
- Overweight children
- Abuse of prescribed medications

Environmental concerns that have increased from 2016 to 2019

- Quality of water in lakes and streams
- Quality of drinking water
- Quantity of useable water supply

Residents visit parks regularly and would like to see additional amenities offered

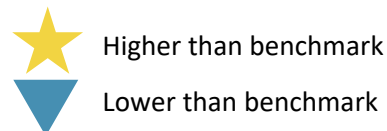
Importance of park activities and services

- Protection and management of natural resources
- Off-road trail systems
- Programs for learning about nature and outdoor recreation

Additional desired activities in parks

- Hiking trails
- Biking trails
- Non-motorized water craft rental
- Dog parks
- Swimming splash pads
- Picnic/group shelters

To learn more about the 2019 Residential Survey, visit www.co.washington.mn.us and search 2019 Residential Survey.



2019 Residential Survey Results

Residents continue to enjoy a high quality of life

Residents feel exceptionally safe in the community, but are concerned about road safety

County services and government services continue to be lauded by residents

Top rated dimensions of community

- ★ Outdoor recreational opportunities
- ★ Overall feeling of safety
- ★ Overall image or reputation of Washington County
- ★ Ease of travel by car

What residents like most

- Quality of life
- Location
- My neighborhood
- Open space/rural feel

Residents feel most safe

- ★ From violent crimes
 - In their neighborhood
 - From human trafficking

Residents feel least safe

- From being injured while biking or walking along county roads
- From identity theft
- From distracted drivers on county roads

★ Higher than benchmark

Top-rated categories of performance

- ★ Informing residents
 - Supporting quality of life
 - Value of county services to the quality of life
- ★ Listening to residents

County services above national benchmark

- ★ County libraries
- ★ County parks and recreation
- ★ Sheriff services
- ★ Recycling and drop-off services
- ★ Snow and ice removal
- ★ Disaster preparedness
- ★ Services provided to older adults
- ★ Mental and chemical health services

★ 79

Residents rated overall quality of life a score of 79 on a 100-point scale

★ 72

Residents rated overall feeling of safety a score of 72 on a 100-point scale

★ 66

Residents rated quality of county services a score of 66 on a 100-point scale