

WASHINGTON COUNTY LIBRARY FACILITIES & SERVICE POLICIES

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I. POLICY ON PROVISION OF LIBRARY FACILITIES

1. The Washington County Library Board will recommend the construction or expansion of library facilities to the Washington County Board of Commissioners as part of the County's Capital Improvement Plan process.
2. These recommendations will be made in order to:
 - a) House collections in a safe and convenient manner;
 - b) Provide programs and services to the greatest number of residents;
 - c) Ensure convenient access along or near major transportation routes and in areas where large numbers gather; and,
 - d) Maximize efficiency whenever possible through cooperation with other County Departments or other counties, including co-location of library facilities with other public entities.
3. The Library Board will consider the following factors when making recommendations to the County Board on the establishment of a new facility, the modification of an existing facility or the closure of a facility:
 - a. Trends in use of library services;
 - b. Demographic changes and trends;
 - c. Proximity and overlap in use with other libraries in the County or surrounding counties;
 - d. Building issues, such as costs to build and operate, size, parking and security;
 - e. Management issues, such as staffing, technology and costs;
 - f. Historical and community considerations; and,
 - g. Other relevant factors.

*Adopted by WCL Board on July 24, 2006
Entire Facilities and Service Policies Reviewed and Revised by WCL Board January 22, 2007
Entire Facilities and Service Policies Reviewed and Revised by WCL Board January 28, 2008*

II. POLICY ON LIBRARY FACILITIES

Access to and use of Washington County Library facilities are governed by the policies, procedures and agreements adopted by the Washington County Board of Commissioners consistent with the Laws of the State of Minnesota.

A. ACCESS TO FACILITIES

Library facilities are provided to house collections and other information resources and to provide access to electronic resources and the Internet. Facilities also provide space for people to use these resources, for staff to assist customers and for public meetings, where possible.

1. To ensure convenient access to resources and services, no less than three county library branches will be open for customers seven days a week. No library branch will be open less than 20 hours per week.
2. We will schedule hours open in each library facility which are convenient for most of the people wishing to use that facility. Libraries will be open on a year-round, scheduled basis except when the safety of staff or the public requires closing.

Libraries will be closed on all legal holidays approved by the Washington County Board of Commissioners. In addition, the Library will be closed on Easter Sunday. It may be closed immediately preceding or following these holidays, as approved by the County Board. Libraries may be also closed for special staff meetings and training as approved by the County Board.

3. Access to the Washington County Library is available to all interested people, even if they are not county residents.

B. USE OF FACILITIES

Use of facilities will not be restricted or denied to individuals using them for their intended purposes if they comply with policies describing appropriate conduct. (See Policy V: Respectful Conduct)

1. Meeting and/or conference room space is provided in some libraries and may be used by groups or individuals for meetings other than those where commercial business would be transacted including direct sales of goods or services to the public. The Library Director may grant exceptions to this restriction. Requests for exceptions must be submitted to the Library Director in writing thirty days in advance. Reservations for space are required.
2. The Library may distribute to the public materials it produces or acquires to further its mission and objectives. It may also develop and present displays as part of its objective to provide a broad range of informational resources and to make the public aware of these resources. Library displays will be balanced and objective when dealing with controversial topics.
3. Designated space is provided in some libraries for posting of materials announcing events. The location, quantity and length of time for posting are regulated taking into account size of materials, availability of

designated space and timeliness of materials. Materials will not be regulated by content. Suppliers of materials for posting are responsible for arranging for their delivery to individual libraries.

4. Library buildings and grounds may not be used by the public for petitioning or soliciting, distribution of literature, and canvassing and similar activities, except as described above or authorized by Washington County Board Policies.

III. POLICY ON ACCESS TO MATERIALS, RESOURCES AND SERVICES

To make the materials, resources and services selected by the Library widely and equitably available to all, the following policies apply:

1. The Washington County Library does not discriminate in providing access and will not restrict the use or loans of our materials, resources, and services based on the origin, age, background or views of people wishing to use the library.

Parents or guardians have the responsibility to guide and direct the use of library facilities, materials, resources, equipment and services by their children or wards. Parents or guardians may restrict access to videotapes and DVDs in the adult collection for their children who are 17 years of age or younger.

Parents may have access to the titles of material checked out by their children if they share the same address and if the parent appears in person at the library with valid identification showing proof of address. A child may request that the library restrict a parent's access to this information upon formal written notice to the Washington County Attorney. The Washington County Attorney may approve such request if determined to be in the best interest of the child. (See M.S. 13.02, subd.8)

2. The Washington County Library complies with the requirements of the Children's Internet Protection Act (CIPA) and filters Internet access to visual depictions of sexually explicit and obscene materials at all public and staff computer workstations. These filters can be disabled at the request of an adult 17 years of age and older as required by the CIPA.
3. All Washington County residents are eligible to use the Library's services. Non-residents who pay property taxes in Washington County may also register with the County Library. Washington County Library cards will be issued to all registered users. Under contractual agreement with the cities of Stillwater and Bayport, their residents who hold valid city library cards are considered Washington County Library cardholders; no additional registration is required.
4. Washington County Library offers its services to all Minnesotans consistent with terms of the State Borrowers Compact. Non-Washington County residents with a valid library card from another Minnesota public library may register the card with Washington County Library and receive all services provided to Washington County residents.
5. Residents of other states or of a Minnesota jurisdiction that does not participate in the State Borrowers Compact may also obtain user privileges and a library card at a cost of \$45 per year.
6. Washington County Library does not charge fees for providing library-selected materials, resources, information or for staff assistance. WCL offers interlibrary loan service through MnLINK and OCLC to assist users in obtaining materials or resources not normally selected, acquired or made available by the library. The Library will pass on to users any fees charged by the lending library for these materials or resources.

7. Charges will be made for repair or replacement of damaged materials and replacement and processing of lost materials. Charges may be made to recover the costs of copying and printing. Any charges related to interlibrary loans, such as postage, will be passed on directly to the requesting patron.
8. The Library will work cooperatively with County Financial Services to seek return or repayment, including use of state revenue recapture options, from borrowers who have kept library materials valued at \$50 or more for more than 90 days past due date.

IV. POLICY ON INFORMATIONAL RESOURCES

The Library provides access to a variety of resources to meet the information and recreation needs of individuals and the community. Materials are selected and made available for use in libraries, by loan or by distribution or via the WCL Website (www.co.washington.mn.us/library). The Library provides Internet access for the public at computer workstations. The Library also purchases a broad range of electronic resources, including databases and reference materials, and has trained staff to assist customers in their use.

1. The Library ensures the availability of current information on needed subjects by continually selecting new resources for addition to collections and by reviewing existing resources for retention. Because of budget and space limitations, the Library cannot acquire and retain every useful title but will consider the merits of the title considered as a whole in relation to the Library’s mission and policies. A wide variety of resources are provided to meet the diverse interests and needs of county residents. Some of these resources may be controversial and any given title may offend some library users. The Library will not censor in its selection practices and selection will not be made on the basis of any anticipated approval or disapproval by individuals.
2. The Library’s priority is to acquire and retain resources that have broad current and potential user demand. Specialized resources and curriculum materials are considered for acquisition if they also are of general interest. Staff selectors use their professional training and experience to make decisions about adding and retaining resources and consider many factors including:
 - a. User requests and other indications of need and potential user demand
 - b. Coverage of the subject in Washington County Library collections
 - c. Availability of resources from other libraries and other sources
 - d. Quality of the work indicated through reviews
 - e. Reputation of the author
 - f. Depth and comprehensiveness of treatment of subject matter
 - g. Timeliness and reliability of information
3. As a source of information about the community, we acquire and make available various publications and information produced by local agencies. Depending on space available, these materials may be posted or kept on file for public use.
4. Collections include a variety of print and non-print materials formats, such as DVDs, CDs, downloadable books, etc. Decisions to acquire or retain formats are made after considering the potential for and/or demonstrated use; effectiveness in communicating content; and projected durability.
5. Resources are reviewed regularly by Library staff for retention and may be reviewed on request to determine how well an item continues to meet Library objectives, potential for continued use, physical condition and space available to house the item. Some or all copies of items with reduced potential for use may be disposed of through sales or donations to other agencies.
6. Users may request that the Library Director reconsider items held in the Library Collection. The Library Director or designee(s) will review the material in a timely fashion. The Library Director will respond in writing to the user with the disposition of the user’s request for reconsideration.

Users may appeal the Director’s decision to the Library Board. Appeals must be made in writing to the Library Board. The Library Board will provide a hearing at a regularly scheduled Board meeting and will make a decision on reconsideration within 60 days of the hearing.

7. The “Library Bill of Rights” and its interpretations, adopted by the Council of the American Library Association, are incorporated into this policy on library resources as appendix “A”.

V. POLICY ON RESPECTFUL CONDUCT

The Washington County Library and its staff value and promote libraries that exemplify respectful treatment of everyone. Library customers have the right to expect friendly and competent library service provided in a safe and inviting atmosphere. Library staff members have the right to provide library services without fear of abuse or threatening behavior from people using the library or on the library grounds. To achieve that end, everyone is expected to act in a manner that will not disturb others, interrupt library service, or interfere with the use of the library by others.

Washington County Library abides by state and local laws defining and restricting disorderly conduct and nuisance behavior. Causing a nuisance as defined in Minnesota Statute § 561.01 is prohibited. A nuisance is anything that is 1) harmful to the health of a person; 2) offensive to the senses of a person; or, 3) an obstruction to the free and unrestricted use and enjoyment of the library property by other persons. Disorderly conduct as defined in Minnesota Statute § 609.72 or local ordinance is also prohibited. A person is engaged in disorderly conduct as defined in Minnesota Statutes who “1) Engages in brawling or fighting; or 2) Disturbs an assembly or meeting, not unlawful in its character; or 3) Engages in offensive, obscene, abusive, boisterous, or noisy conduct or in offensive, obscene, or abusive language tending reasonably to arouse alarm, anger or resentment in others.”

Library customers have the right to use library materials and facilities that are readily available and that are in good condition.

The following rules are intended to exemplify the principles of respectful behavior and to ensure that the library is a welcome place for everyone:

- Everyone is invited to use the books, magazines, PCs, and other library materials in the library. Most library materials may be checked out with a valid library card registered in the County
- Return library materials on time and in good condition so that others can use them too. (MN Statute 609.541)
- Relinquish books, other library materials, or PCs when you are asked to do so by library staff.
- Respect the rights of other people in the library.
- Cell phone and pager ringers should be silenced when in the library. Speak quietly when conversing on the phone or in person, and keep conversations short. When possible, hold conversations outside the library or in areas where you will not disturb others and you can expect privacy.
- Be quiet in designated study areas.
- Do not harass others, either by words or by actions.
- Do not view computer screens or observe people who are using the computers.
- Do not bring animals, other than service animals, into the library,
- Do not use any form of tobacco in the library.
- Users may eat, or drink non-alcoholic covered beverages in the library, except in areas near computers and other equipment.
- Do not bring alcohol or illegal substances into the library or on library property. Persons under the influence of alcohol or illegal substances will be asked to leave the premises.

These rules and guidelines are intended to facilitate the comfort and the protection of everyone who uses the library. The library staff may require the user to leave the premises, call the police, or ultimately bar the user from the library for non-compliance.

The Library may ban users from some or all library services and privileges based on violations of library policies. This loss of library use may be applied for a set or indefinite period of time. When loss of privileges is recommended by staff for 6 months or more and that recommendation is accepted by the Library Director, the Library Director will notify the user in writing of the reasons for termination of library privileges including the time period for which these restrictions apply. The individual will be informed that he/she may appeal the Library Director's determination to the Library Board. All such appeals must be made in writing and in a timely fashion. The Library Board will consider the written request and may take action to review or reconsider the action, including using mediation to resolve the issues involved.

Especially for Children

Children are an important part of the Washington County Library community. The Library encourages children of all ages to visit the library, enjoy our storytimes and other programs, learn from the information available, ask questions, borrow books and other materials, use the computers, enjoy their time in the library, and become lifelong library users. Children (and parents) must respect the rights of the other customers. Library staff members are not babysitters, and, despite their best efforts, public places may not always be safe places for unsupervised children.

To ensure a positive library experience, everyone is expected to act in a manner that will not disturb others, interrupt library service, or interfere with the use of the library by others. The following rules are intended to facilitate respectful use of the Library:

- For their safety, parents or guardians are expected to make arrangements to pick children up before the library closes.
- Children who are being disruptive will be asked by staff to follow the rules. If the disruptive behavior continues staff will inform the parent/guardian that his/her child is disturbing others. If the parent/guardian refuses to cooperate or is unable to control the child, he/she and the child will be asked to leave.
- If the child is unsupervised, staff will obtain the child's name and will either contact the parent or guardian to pick up the child, or allow the child to call the parent or guardian to pick them up.
- A letter will be sent to the parent/guardian of all disruptive or unsupervised children explaining the rules.

The library staff may require the user to leave the premises, call the police, or ultimately bar the user from the library for non-compliance with these rules, which may include issuance of a writ of trespass by local law enforcement.

VI. POLICY ON VOLUNTEERS IN WASHINGTON COUNTY LIBRARY *

The mission of all Washington County Library volunteer programs is to enhance the Library's mission to enrich both the individual and the community by assisting people in their search for information, ideas, education and recreation.

Each Washington County Library Volunteer Program -

- has the full support of the County Library Board and staff at all levels of the organization.
- is unique to the mission and purpose of the Library.
- contributes to the Library's efforts to strengthen and revitalize the communities it serves.
- provides opportunities for volunteers that are meaningful, valued and service driven.
- enhances the services provided by paid staff but does not supplant paid positions.
- is based on the highest ethical and professional standards for volunteer services.

*** Policy VI was previously named POLICY ON CUSTOMER SERVICE**

The Washington County Library Board removed the policy on customer service on January 28, 2008 and placed it in the Employees' Policies and Procedures Manual.

VI. Policy on Volunteers in Washington County Library was adopted by WCL Board on February 25, 2008

VII. POLICY ON FINANCIAL RESOURCES AND DONATIONS

The Washington County Library is funded primarily with property taxes levied by the Washington County Board of Commissioners with the advice of the Washington County Library Board.

1. With the consent of the County Board, expressed by resolution, the Library Board may accept any gift, grant, devise or bequest made or offered by any entity or person for public library purposes.
2. The Library may solicit grants, donations and gifts under the following conditions: 1) done centrally by Library Administration or delegated by Library Administration; 2) done for purposes consistent with Library mission, values and goals; 3) done with knowledge of the Library Board; and 4) consistent with County Board policies and State law which places certain restriction on public employees seeking donations.

All grants and gifts of money must be accepted by the Library Board and County Board and the budget must be amended.

3. The Library will accept donations of materials and other items; however, the Library reserves the right to make final determinations as to use and placement of such items. The Library will consider the donor's wishes in assigning materials to branch libraries but final decisions are based on policies and need. Valuations of donated materials and other real property are the responsibility of the donor. Donations of materials and other items, which are not kept for the library's use, may be sold, donated to other organizations or discarded.
4. Gifts of funds, including bequests and memorials, are accepted, with the consent of the County Board, to defray costs of library materials, furnishings and equipment, programs and activities as long as the gifts are not restricted by conditions which conflict with library policies and practices. The County Board must approve gifts of property such as land or buildings. In such instances, Washington County must pledge itself, by ordinance or resolution, to perpetual compliance with all the terms and conditions of the gift, grant, devise or bequest so accepted.
5. Materials and other items accepted by the County Library or purchased with donated funds will be retained or disposed of following the same policies used for items purchased with budgeted funds unless otherwise determined by the Library Board and approved by the County Board.

VIII. POLICY ON ART AND ART OBJECT DONATIONS

The Library, upon recommendation of the Library Board and approval of the Washington County Board of Commissioners, will accept gifts of art or other art objects that enhance the facilities of the Library. The Library does not actively solicit art donations. All gifts of art offered must be formally approved.

Offers to donate art will be referred to the Library Director and the Library Board who will consider acceptance using the guidelines below. In consideration professionals in the art community may be consulted by the Board along with the County's Risk Manager.

The Library will formally acknowledge physical acceptance and the conveyance of a gift of art after its receipt and approval by the County Board of Commissioners.

Guidelines for Acceptance

- Condition
- Clear title to the item
- Free from donor restrictions
- Full transfer of property rights, copyright, patents or other ownership rights
- Security and safety of art and library patrons
- Determination of monetary value and insurance
- Library's ability to display, maintain, store and preserve
- Community standards
- Long term interest in viewing
- History and relationship to the community
- Establishment and maintenance of records pertaining to the object

Guidelines for Disposal

- Better serve the public in another venue or another organization
- Display, storage and preservation issues and costs
- No longer fits within the interest and changing needs of the community
- Security, safety, insurance issues

In the event it is determined to be in the best interests of the Library to dispose of an item, the object may be sold, loaned, donated, returned, or destroyed as recommended by the Library Board and approved by the County Board. The Library will attempt to contact the donor before disposal of the item, for first right of refusal.

Regarding display of loaned art, the same guidelines will be followed as above. In addition, the person or institution loaning the art must agree to provide insurance coverage and indemnify the Library against loss and/or damage to the loaned materials.

IX. POLICY ON INDEPENDENT PUBLIC LIBRARIES

1. We support state policy encouraging the consolidation of public libraries at the county level as the most effective way to ensure equitable access by all public library users to a full range of library services.
2. When consolidation is not chosen by the community, we will consider requests from city libraries for development of Full Service contracts which will result in the contracting public libraries operating as a single unit, while retaining separate library boards and governance. Such contracts are especially desirable when the majority of people served by a public library live outside its taxing jurisdiction. Such contracts will require compensation to the Washington County Library for all services provided. Full Service contracts will include all the elements of Full Participation in MELSA as described in the MELSA Plan of Association.
3. We encourage development and utilization of coordinated and cooperative services and we will provide such services to people through contracting public libraries when that is an effective means of providing access to a full range of services. We will not make payments or provide services specifically in lieu of payments for library services which are administered separately, without effective coordination.

X. POLICY ON INTERNET USE

Washington County Library provides access to a variety of resources to meet the informational and recreational needs of individuals and the community. Access to the Internet is one of these resources.

Washington County Library expects that individuals will use the Internet responsibly, obey local, state and federal laws and follow library policies and rules. Violators of laws or regulations may be subject to local, state or federal prosecution. Library access to the Internet may be denied for individuals who do not follow library policies and rules.

Responsibilities of Washington County Library are to:

- Select electronic resources such as library catalogs, databases, indexes and Internet sites that appear on the Library web pages.
- Offer guidance in the use of these selected electronic resources; offer basic classes in the use of the Internet.
- In accordance with the federal Childrens Internet Protection Act (CIPA), use a technology protection measure on all workstations that provide access to the Internet to block or filter visual depictions that are obscene, child pornography or harmful to minors.

CIPA definitions of terms:

TECHNOLOGY PROTECTION MEASURE. The term “technology protection measure” means a specific technology that blocks or filters Internet access to visual depictions that are:

1. OBSCENE, as that term is defined in section 1460 of title 18, United States Code;
2. CHILD PORNOGRAPHY, as that term is defined in section 2256 of title 18, United States Code; or
3. Harmful to minors.

HARMFUL TO MINORS. The term “harmful to minors” means any picture, image, graphic image file, or other visual depiction that:

1. Taken as a whole and with respect to minors, appeals to a prurient interest in nudity, sex, or excretion;
2. Depicts, describes, or represents, in a patently offensive way with respect to what is suitable for minors, an actual or simulated sexual act or sexual contact, actual or simulated normal or perverted sexual acts, or a lewd exhibition of the genitals; and
3. Taken as a whole, lacks serious literary, artistic, political, or scientific value as to minors.

SEXUAL ACT; SEXUAL CONTACT. The terms “sexual act” and “sexual contact” have the meanings given such terms in section 2246 of title 18, United States Code.

- In accordance with the federal Childrens Internet Protection Act (CIPA), disable the technology protection measure upon request of individuals age 17 and older. (Individuals must provide proof of age.)
- Suspend Internet access for individuals who do not follow library policies and rules.
- If demand for Internet access is high, set time limits, or restrict downloading of files.

It is NOT acceptable to use Washington County Library Internet access to:

- Violate local, state or federal laws and regulations including those relating to obscenity, child pornography and materials harmful to minors.
- Display or print material that is obscene, child pornography or harmful to minors.
- Gain unauthorized access to resources or entities or to invade the privacy of other individuals.
- Engage in any activity that is deliberately offensive or creates a disruptive or hostile environment for other individuals or staff.
- Degrade or disrupt equipment or Library network performance.

Children's use of the Internet:

A child's use of the Internet in the library is the responsibility of that child's parent or guardian. Parents or guardians should develop family-based rules for their child's use of the Internet, including rules about sharing of personal information using e-mail, participating in chat lines, etc.

Washington County Library follows the provisions of Minnesota Statutes, Section 13.40 relating to the privacy of library data. In addition, recessed monitors are used to provide privacy to individuals using the Internet in the library.

Washington County Library recognizes that resources on the Internet may not be accurate or reliable; may be controversial and may offend some users. Only individual users can determine what is appropriate for them. The library has selected electronic resources such as library catalogs, databases, indexes and Internet sites that appear on the Library web pages. Resources available on the Internet change quickly and frequently. Inclusion of a site on the Library web pages does not constitute an endorsement, warranty or guarantee.

Washington County Library assumes no responsibility for any damage, direct or indirect, that users or anyone else may suffer through accessing the Internet via Washington County Library. All users of Washington County Library Internet access assume all risk and agree to hold the Library harmless from any claims, losses, damages, obligations, or liabilities relating to:

- Infringement of U.S. Copyright Law (Title 17, United States Code).
- Use and/or accuracy of information obtained from the Library's catalog or web pages.
- Damage to non-library software or hardware, or loss of data resulting from use on the Library's network.

See Appendix B for a list of resources.

APPENDIX A – American Library Association’s LIBRARY BILL OF RIGHTS

The ALA Library Bill of Rights, which is reprinted here, can also be found at:

<http://www.ala.org/ala/oif/statementspols/statementsif/librarybillrights.htm>

Library Bill of Rights

The American Library Association affirms that all libraries are forums for information and ideas, and that the following basic policies should guide their services.

I. Books and other library resources should be provided for the interest, information, and enlightenment of all people of the community the library serves. Materials should not be excluded because of the origin, background, or views of those contributing to their creation.

II. Libraries should provide materials and information presenting all points of view on current and historical issues. Materials should not be proscribed or removed because of partisan or doctrinal disapproval.

III. Libraries should challenge censorship in the fulfillment of their responsibility to provide information and enlightenment.

IV. Libraries should cooperate with all persons and groups concerned with resisting abridgment of free expression and free access to ideas.

V. A person’s right to use a library should not be denied or abridged because of origin, age, background, or views.

VI. Libraries which make exhibit spaces and meeting rooms available to the public they serve should make such facilities available on an equitable basis, regardless of the beliefs or affiliations of individuals or groups requesting their use.

Adopted June 18, 1948, by the ALA Council; amended February 2, 1961; January 23, 1980; inclusion of “age” reaffirmed January 24, 1996

APPENDIX B – Children’s Internet Protection Act Resources.

WCL Internet Use Policy / Resources

Children’s Internet Protection Act (CIPA)

ALA Resources

<http://www.ala.org/Template.cfm?Section=cipa>

Minnesota Statutes 2003

Chapter 13.40 Library and historical data

<http://www.revisor.leg.state.mn.us/stats/13/40.html>

Chapter 134.50 Internet access; libraries

<http://www.revisor.leg.state.mn.us/stats/134/50.html>

Chapter 617.241 Obscene materials and performances; distribution and exhibition prohibited; penalty

<http://www.revisor.leg.state.mn.us/stats/617/241.html>

Chapter 617.291 Sexually explicit materials and exhibitions; purpose and policy of the legislature

<http://www.revisor.leg.state.mn.us/stats/617/291.html>

Chapter 617.292 Definitions

<http://www.revisor.leg.state.mn.us/stats/617/292.html>

Chapter 617.293 Harmful materials; dissemination and display to minors prohibited

<http://www.revisor.leg.state.mn.us/stats/617/293.html>

US Code

Title 17—US Copyright Law

<http://www.access.gpo.gov/uscode/title17/title17.html>

Title 18—Crimes and Criminal Procedure; Part I—Crimes

Chapter 71—Obscenity

http://www.access.gpo.gov/uscode/title18/parti_chapter71_.html

Chapter 109A—Sexual abuse

http://www.access.gpo.gov/uscode/title18/parti_chapter109a_.html

Chapter 110—Sexual exploitation and other abuse of children

http://www.access.gpo.gov/uscode/title18/parti_chapter110_.html

Other

Movie Day at the Supreme Court or “I know It When I See It”: a History of the Definition of Obscenity by Judith Silver

http://library.lp.findlaw.com/articles/file/00982/008860/title/Subject/topic/Communications_Obscenity/filename/communications_2_1742

Lawfully Surfing the Net: Disabling Public Library Internet Filters to Avoid More Lawsuits
In the United States by May Minow

http://www.firstmonday.org/issues/issue9_4/minow/index.html