

library databases and c.a. etrust ez firewall

Technical help

library databases + c.a. etrust ez firewall or
library databases + c.a. ez armor security suite

It is not necessary to disable either of these products to access the library databases.

You must, however, make a configuration change to disable the specific setting that causes problems -- the "remove private header information" setting. Please follow these instructions:

From your Start Menu, choose Programs, then choose "eTrust EZ Firewall" or "EZ Armor Security Suite" to open the program.

On the left side of the window, click "Privacy."

Look for the section titled "Cookie Control" and click the "Custom" button.

The "Custom Privacy Options" window will appear -- you will notice that it includes three tabs across the top. Make sure the "Cookies" tab is on top, and look for the section of the page labeled "3rd Party Cookies." In that section, uncheck the box labeled "Remove private header information."

Click "Apply" then "OK" to close the "Custom Privacy Options" window.

Close the program and try accessing the databases again.