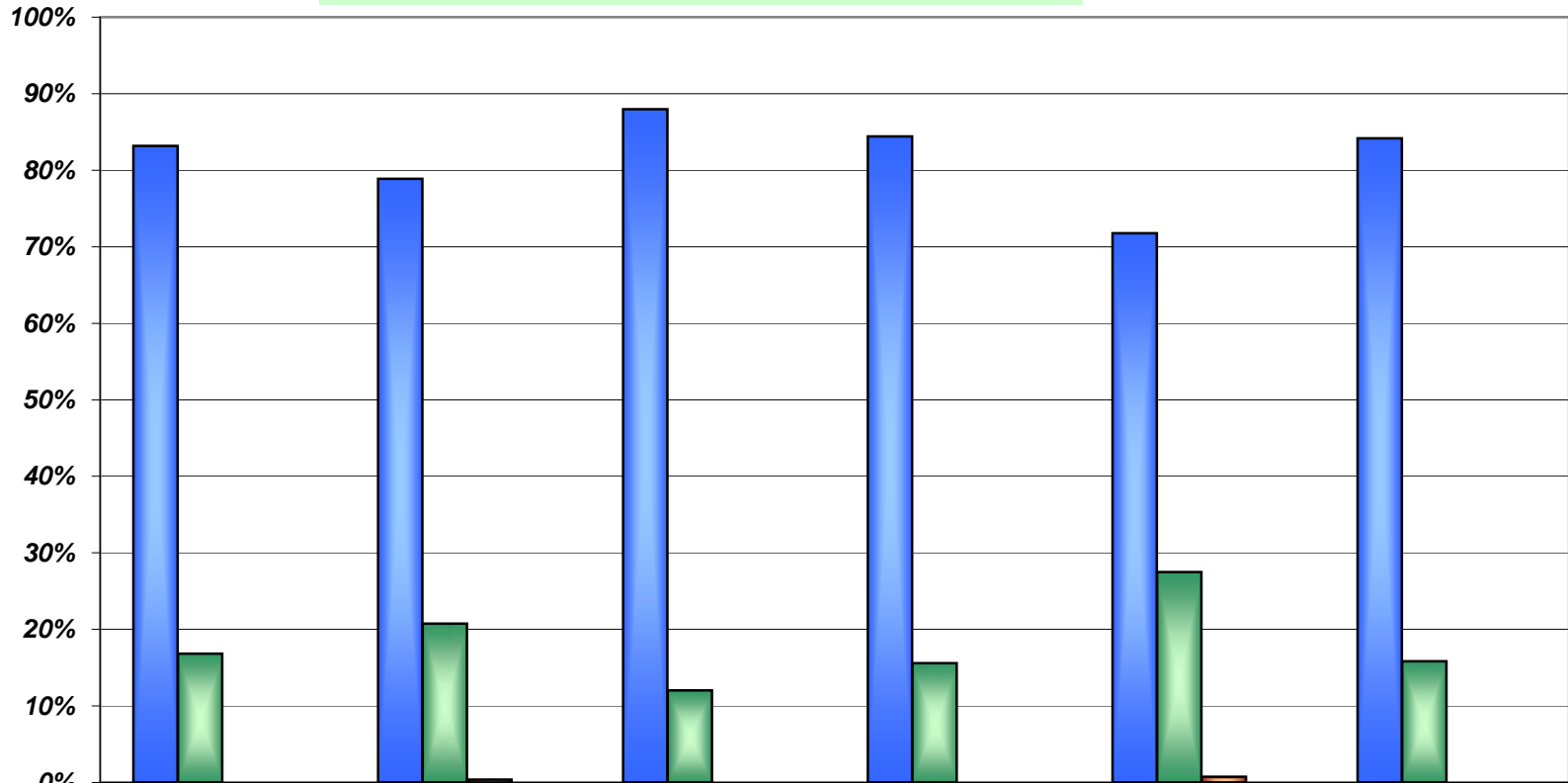


**PROPERTY RECORDS and TAXPAYER SERVICES**  
**License Centers Division**  
**2008 Random Customer Survey**



	1. The amount of time to complete my transaction was	2. Length of wait was acceptable.	3. License center staff was helpful.	4. License center staff provided me with the adequate	5. Hours of service are convenient.	6. I am satisfied with the service provided to me
Strongly Agree	83%	79%	88%	84%	72%	84%
Agree	17%	21%	12%	16%	27%	16%
Disagree	0%	0%	0%	0%	1%	0%
Strongly Disagree	0%	0%	0%	0%	0%	0%