

library databases and zonealarm pro

Technical help

library databases + zonealarm pro

It is not necessary to disable ZoneAlarm Pro to access the library databases.

You must, however, make a configuration change to disable the specific setting that causes problems -- the "remove private header information" setting. Please follow these instructions:

From your Start Menu, choose Programs, then ZoneAlarm Pro to open the program. On the left side of the ZoneAlarm Pro window, click "Privacy." Look for the section titled "Cookie Control" and click the "Custom" button. The "Custom Privacy Options" window will appear -- you will notice that it includes three tabs across the top. Make sure the "Cookies" tab is on top, and look for the section of the page labeled "3rd Party Cookies." In that section, uncheck the box labeled "Remove private header information." Click "Apply" then "OK" to close the "Custom Privacy Options" window. Close ZoneAlarm Pro and try accessing the databases again.